



20-23 MAY 2013 | Dubai World Trade Centre, United Arab Emirates | www.indexexhibition.com

POST SHOW REPORT 2013







couture GINDEX furnishings GINDEX furniture GINDEX kitchen & bathroom GINDEX



lighting CINDEX











INTRODUCTION



With its proven record of delivering the principal business platform for the design and interiors industry, spanning 23 years, INDEX International Design Exhibition opened its

doors from 20-23 May 2013 and was officially inaugurated by H.H. Sheikh Hamdan bin Rashid Al Maktoum Deputy Ruler of Dubai and UAE Minister of Finance.

INDEX INTERNATIONAL DESIGN EXHIBITION SHOW OVERVIEW

Number of years the show running	23 years	
Floor space (gross)	31,000 sqm	
Number of exhibitors	616	
International Pavilions	19	
Exhibiting countries	41	
Visitors	20,922	
Visiting countries	105	
IO Dedicated show sectors	Furnishings (incl. Outdoor Living, Furniture) Surfaces & Finishes Kitchen & Bathroom Textiles Lighting Objets) Halls I, 3-6 Hall 2 Halls 2, 3 Hall 3 Hall 7 Hall 8
Officially inaugurated by	H.H. Sheikh Hamdan bin Rashic Deputy Ruler of Dubai and UA	
10 Features and Events	Artists' Avenue INDEX Design Talks Contemporary Majlis Design Co INDEX and Office Exhibition P Middle East Interior Design Co Student Design Challenge Infinite Space by Lasvit VIP Breakfast with Morten Geo INDEX Trend Tour INDEX Collectibles The Compasses Choice	roduct Design Awards mpetition



INDEX 2013 SPONSORS AND PARTNERS

Design Talks Sponsor



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Official Magazine



Official F&B Partner



Knowledge Partners









Supporting Partners















VISITOR BREAKDOWN

DEDICATED AUDIENCE

Overall **20,922 visitors** from **105 countries** attended the INDEX International Design Exhibition 2013, illustrating

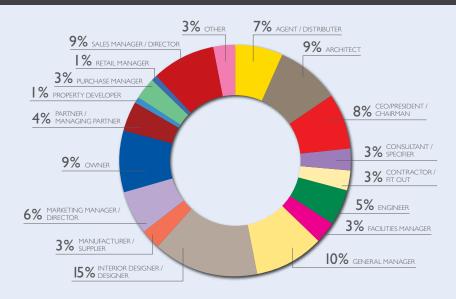
the continued improvements in the quality of visitors attending the show from across the globe.

TOTAL ATTENDANCE INDEX 2013

-	TOTAL	20922
_	Student	307
F	Press	210
F	Public Visitor	766
_	/IP	4599
-	Trade Visitor	15040



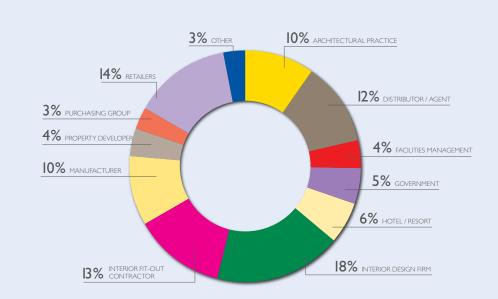
PRIMARY JOB FUNCTION



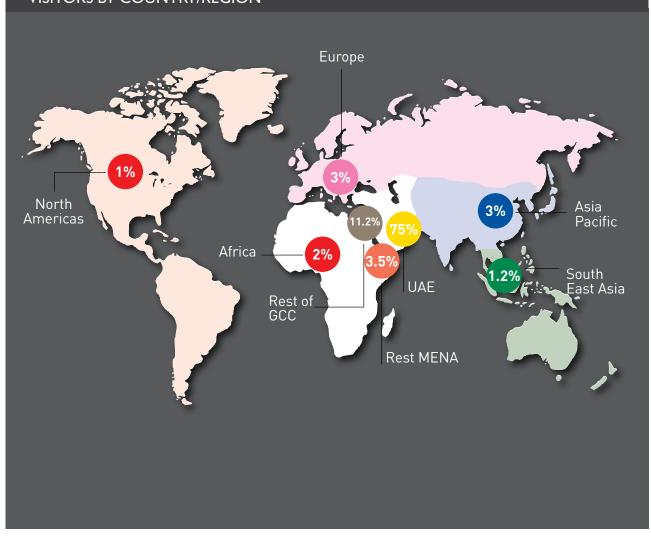




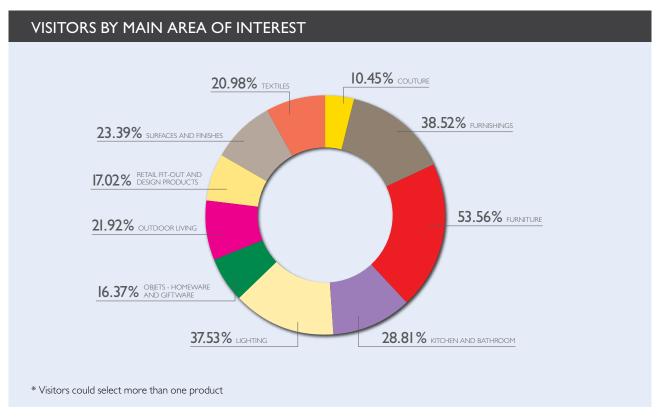
VISITORS BY NATURE OF BUSINESS



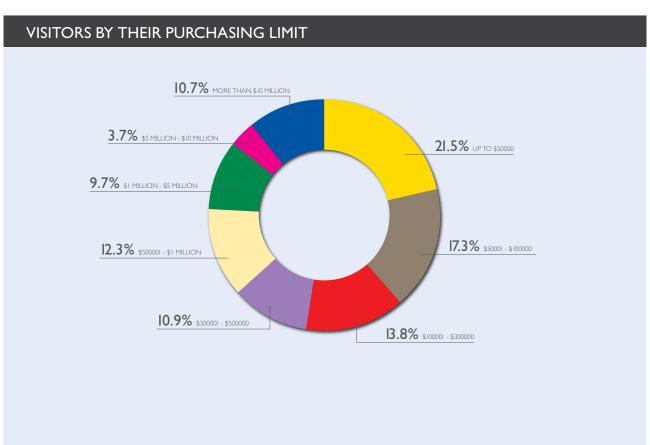
VISITORS BY COUNTRY/REGION







61.7% of all visitors have purchasing authority and 45% are in the final stages of the buying cycle.







THE ONE VIP PROGRAMME

4,599 VIP guests visited INDEX 2013. VIP individuals were invited based on research that focused on ongoing interior fit-out and construction projects and purchasing authority and role in the company.



VIP BENEFITS INCLUDED

Free Valet Parking

Fast-track entry to the exhibition

Exclusive ONE VIP bag sponsored by KARGES

Exclusive access to the ONE VIP Lounge

Selected VIP visitors were invited to a free to attend exclusive closed door event, hosted at INDEX 2013 with a complimentary breakfast and inspired by renowned Danish designer Morten Georgsen.

At 'Breakfast with Morten Georgsen', Morten shared his inspirational vision for the future of design; which included insights such as, "Attitude is out, actions is in" and "Understanding how people live in order to design for them".





FEATURED VIP VISITORS

Abu Dhabi National Hotels	Purchasing Officer
AHK Interiors Contract Furniture	Chairman
Al Ain Wildlife Park & Resort	Section Head Procurement
Al Nabooda Interiors LLC	Director
Al Tayer Insignia	General Manager, Marketing Operations
Al Tayer Insignia	Marketing Operations Executive- Luxury Home
ALDAR Properties PJSC	Head of Retail Delivery, YAS Mall
APID	Operations Manager
Archimedia	Technical Director
Aurum Design	General Manager
BAB AL SHAMS	Deputy General Manager
ВСГА	International Project Manager
Bhatia Brothers	Projects Design Manager
Blanchard Fz LLC	Managing Director
BoConcept	Operations Manager
Bouygues Construction	Head of Procurement
Coral Deira Dubai	General Manager
Deira Palace Hotel	General Manager
desado.com	Founder & CEO
DSA Architects International	Senior Architect
Dubai Muncipality	Internal Architecture
Dubai Pearl	Senior Architect, Interior Design
Dubai World Central	Head of Procurement
EC Harris	Partner, Head of Property and Social Infrastructure UAE
EFCA	Senior Marketing Communication
Elemento	Project Director
FARE Construction Company	Procurement Manager
Four Frontiers	Managing Director
Funk Factory	Interior Designer
General Council For Family Affairs	Head of Purchasing Unit
Godwin Austen Johnson	Senior Interior Designer
Golden Tulip Suites	Area Purchasing Manager
HNI	Regional Manager
НОК	Vice President

IHG	Director of Design, Middle East & Africa
Interior Motives	Senior Interior Designer
ISG Middle East	Managing Director
Kann Finch Group	Project Director
Khansaheb Civil Engineering LLC	Procurement Incharge
Landmark Group	General Manager, Design
M.H. Alshaya Co. L.L.C	Group Procurement Manager
MAC Al Gurg- Easa Saleh Al Gurg	General Manager
Macdonald & Company	Director
Maison de l'Artisan	Prospecting & Business Development Manager
Majid Al Futtaim	Senior Manager Technical Services, Hotels
Mcnally Design International	General Manager
Mesoamerica Art Gallery	Director of Sales & Marketing
Meydaan Group	Procurement Manager
Mindserve FZ LLC	CEO
Municipality & Planning Department AJMAN	Project Manager
Phoenix Hotel Management Company LLC	Purchase Manager
Place Making	Founder
Pringle Brandon Perkins+Will	Principal, Managing Director ME
Q HOME DÉCOR	Design Manager
Radisson Blu	F & B Manager
Radisson Blu, Dubai Media City	General Manager
Rattan House	CEO
Reem Building Material	Procurement Officer
Royal Hospital	Purchase Manager
Sharjah Airport International Free Zone Authority	Senior Purchase Officer
Speetech Group	Chief Executive Officer
SS Lootah Contracting Limited	Procurement Manager
Stickman Design	Director
Sunpan Imports	Owner
Taj Hotels Resorts & Palaces	Purchase Manager
The Vero Studio	Design Principal
Turner International Middle East Ltd	Head of Design



EXHIBITORS' FEEDBACK

616 companies from **41 countries** forming **19 national pavilions**, exhibited at INDEX International Design

Exhibition 2013, occupying over **31,000sqm** of gross exhibition space at the Dubai World Trade Centre.

COUNTRIES REPRESENTED

Australia	Austria	Bahrain	Brazil	Canada	China	Czech Republic
Egypt	France	Luxemburg	Germany	Greece	Hong Kong	India
Indonesia	Iran	Italy	Jordan	South Korea	Kuwait	Lebanon
Malaysia	Morocco	Netherlands	Oman	Pakistan	Peru	Philippines
Poland	Portugal	Saudi Arabia	Singapore	Spain	Taiwan	Thailand
Tunisia	Turkey	UAE	UK	USA	Vietnam	

REASONS FOR EXHIBITING AT INDEX 2013*

76.6% GENERATE NEW SALES LEADS/ORDERS

66.7% promote company brand in the middle east

48.1% MEET EXISTING CLIENTS

31.1% RECRUIT NEW AGENTS/DISTRIBUTORS

 $31.1\% \; {\it gather market information/feedback on your company's products/services}$

29% LAUNCH NEW PRODUCTS OR SERVICES

*Exhibitors could select more than one reason for exhibiting at INDEX 2013

of exhibiting companies were satisfied with the quality of visitors

of exhibiting companies have confirmed or are waiting to confirm their participation in next year's show

US\$ 160 million in new sales orders is expected to be generated by participating companies as a result of exhibiting at INDEX 2013



SELECTED EXHIBITORS TESTIMONIALS

"INDEX was great and the quality of contacts was better in my opinion than many larger shows I have attended. We are already talking about our participation at INDEX 2014."

David Shelor, General Manager & Owner, Lan Gallery Antiques & Fine Art, Ltd.

"A variety of high quality leads from retail and contract not only in Dubai but from the entire middle east region. Index is indeed the right platform to showcase novelties, increase brand awareness and most importantly set new design trends."

Shafiq Al Taher, Business Development Director, Rattan House

"This is our fourth year participating in INDEX and we have doubled our space each year, partly as a result of the continued growth of the market but also as a success of the exhibition."

Lars Narfeldt, Kollektion/D.Tales

"We think that this time Compasses had really a great success with the Feature 'The Compasses Choice'. We conducted over 40 interviews and met many interior designers including young designers who just graduated. We have over 600 new fans on our page after INDEX and it is still going up.... We think INDEX is growing. The quality of companies was very high."

Luca Mallamo, Compasses

"INDEX2013 is a great platform in introducing new and innovative products in the Region; we have invested a lot of time and effort preparing for this event. It has been very Promising and we had such an overwhelming response from exhibition-goers from day one. INDEX will surely be one of the events we will look forward to in the coming years."

John Benedict Carino, Marketing Manager, PRO Technology

"INDEX show has been a great opportunity for us to get to know what is here, we have got some very good leads for potential dealers for our products." Mike Baker, Bluewater Wood Alliance, Canada – Manager "INDEX for us was very interesting, people were very excited for our products, there was a huge number of people coming to our stand."

Elena M Piccoli, Dg Mosiac

"Its our first time at INDEX and it has bee a wonderful experience, we have recently expanded into Dubai with our new showroom in the region and INDEX has given us amazing exposure."

Oussama Ismail, Karges - Sales Executive

"INDEX is very good, is it the second time we are here, we were here last year and will probably be here next year, we are very happy and have had many end users."

Morgane Freudiger,

Legrand - Key Accounts & Projects Executive

"It was wonderful, lots of interest from architects and from Interior Designers and private customers, it has been very good, there is lots of potential in the Middle East." Nathaniel Gluska, Designer







MARKETING AND PROMOTION

PRINT ADVERTISING - MAGAZINES & NEWSPAPERS

INDEX 2013 was supported by 47 print and 49 online advertisements in relevant international and national media.

INDEX 2013 MEDIA PARTNERS





























































ONLINE MARKETING

Websites are one of the most effective methods of reaching a targeted business audience and delivering ROI. The online campaign has generated over 145,526 unique visitors to the website during the marketing campaign. INDEX's Facebook and Twitter presence confirms a steady increase in followers during the visitor marketing campaign.

EMAIL MARKETING

The 2013 INDEX e-marketing campaign included regular email shots to our extensive sales prospects and visitor prospects databases. In total, we have sent out 25 sales emails with the audience of 205,097 people and 53 visitor emails with the total reach of over 2 million people.

PRESS RELATIONS

The INDEX 2013 PR campaign was supported by an extensive pre-show PR campaign, conducted by our PR partner ASDA'A.

PR COVERAGE OVERVIEW

18,266.472 people is an estimated reach of the PR campaign

63 interviews, features, press release, generated during 2013 campaign

2 hours of TV broadcast have been running on the regional and local TV channels

US\$894,701 is the advertising value of the PR campaign in 2013

US\$3, 131,453 is the perceived value of the PR campaign in 2013

TELEMARKETING

The INDEX 2013 visitor campaign was accompanied by a 6-week telemarketing campaign, inviting people personally to attend the show. The campaign was targeting VIP and as well as trade visitors and covered over 41,000 contacts from the MENA region.

SMS CAMPAIGN

INDEX 2013 visitor campaign included 13 sms campaigns which went to over 96,000 contacts. The sms shots were sent out to our visitor data prior and during the event as well as our pre-registered visitors.

RADIO AD CAMPAIGN

INDEX 2013 was supported by a radio advertising campaign in English and Arabic on Dubai Eye and Al Arabiya stations, owned by the Arabian Radio Network (ARN). The advertising campaign included 67 radio spots running four days before the event as well as on the first and second day of the event.



INDEX FEATURES AND EVENTS



ARTISTS' AVENUE

The INDEX Artists' Avenue is an art gallery on the exhibition floor created specifically for artists and galleries looking for exposure to interior design professionals, art procurement managers, consumers and commercial art buyers.

Participants of the INDEX Artists' Avenue 2013 included: Amer Alsaffar Fatima El Shiati Sophie Hardy Glitz Art Humaid Mansoor Milamira Thomas Wilson Sarah Warren Mattar Bin Lahei

Mattar Bin Lahe Novo Cuadro Muse Art Lateral Passage

"Exhibiting at INDEX Artist's Avenue for the first time at INDEX Dubai, it's all very new but it's been very good, and the feedback has been excellent."



INDEX DESIGN TALKS

The INDEX Design Talks consisted of a comprehensive, free-to-attend programme of informative and invaluable seminar sessions, aimed at the region's Architecture and Design community.

INDEX Design Talks 2013 held 28 free-to-attend seminar sessions split across five topics: Project Management, Interior Design, Architecture, Hospitality Design and Retailing and hosted 22 speakers and over 600 delegates during 4 days.

PROJECT MANAGEMENT

Christopher Seymour, EC Harris Alan Masterton, EFS Facilities Services KSA Eng. Mohamed Taher Arafa, Chief Specialist Strategic Planning Dept. RTA

Dr. Nabil Shehadeh, Owner Oquods for Project Management & Contract

Dr. Mamoon Atout, Dean of Fine Arts & Design American University in the Emirates

Eng. Nabil Nadi Siyam MEP Senior Engineer, Civil Engineering Department Trakhees Hema Padmanabhan, ADNIC

Mr. Maged Farouck Hanna, General Manager Society of Engineers – UAE





INTERIOR DESIGN

Peter Aylett, Archimedia, UAE Rola Alzobai & Helen Keighley, NDA Matteo Bianchi Shelley Pond, Scarlet Opus, UAE Oliver Kessler Pallavi Dean Kate Hardcastle, Insight With Passion

ARCHITECTURE

Morten Georgsen, BoConcept Simon Major & Satya Nand, Akzonobel Stephen Embley, Aukett Fitzroy Robinson James Bassos, DWP Sherif Anis, AIA

HOSPITALITY DESIGN AND RETAILING

Kate Hardcastle, Insight With Passion Christian Merieau, Samuel Creations

CONTEMPORARY MAJLIS DESIGN COMPETITION

Already in its fifth year, the Contemporary Majlis Design Competition brought together top designers across the region to compete against each other. A team of independent judges short-listed four professionals/companies across the region who displayed their creative interpretation of a contemporary majlis room set with focus on green and sustainable design and competed for two awards: The Judges' Winner and the People Choice Winner

"INDEX was a great experience for us, we had a very smooth exhibition and we will hopefully be here next year." Hani Fallaha, Design Principal/Partner – Loci Architecture & Design



THE WINNER OF THE JUDGE'S CHOICE AWARD

Loci architecture+design Project Name: FLOW



THE WINNER OF THE PEOPLE'S CHOICE AWARD

Ashok Radhakrishnan & Preethi Sreedhara
Project Name: 'Mo-DIY modular-do-it-yourself Majlis'



OTHER MAJLIS DESIGN COMPETITION PARTICIPANTS INCLUDED:

Ayesha Gheewale

Mauktik Shashikantbhai Trivedi

2013 PANEL OF JUDGES INCLUDED:

Sinmar Al Said (Internal Line Interior Design)

Pallavi Dean (Pallavi Dean Interiors)

Selina Denman (The National Newspaper)

Rob Canning (BoConcept)

Richard Wagner (Wanders Architects/AIA Middle East)

Catherine Belbin, Group Editor, Identity

Charlotte Butterfield, Editor, InsideOut

Saniya Chightai, Interior Designer/Architect

Ivan Parati, Interior Designer/Architect, Lecturer, Ajman University (College of Engineering)

Patrick Taylor, Regional Manager, HNI Middle East

TREND TOUR

Compiled by industry experts (Pallavi Dean and Rob Canning), the INDEX Trend Tour was a self-guided tour through nineteen amazing products, selected for INDEX visitors to discover and experience during their visit to the show.



PARTICIPATING EXHIBITORS WERE:

PRODUCT	COMPANY	PRODUCT	COMPANY
DuPoint Corian luxury ourdoor seat with parasol	Surface Tech LLC	Connect sofa by Muuto	D.TALES
NOVACOLOR luxury and high-end textures	Al Fajer	Cosy in Grey lamp by Muuto	D.TALES
Kährs Oak Slate rustic flooring	Nordic Homeworks & Kährs	Hoof table by &tradition	D.TALES
Biosfera 100% recycled rylon carpet tiles	Interface	Nerd chair by Muuto	D.TALES
ORIGAMILIGHT Japanese inspired lightbox	Oliver Kessler Design	BREK polyurethane moufded seat	F.Lli Rossetto
LIGHTME glass oil lamp	Oliver Kessler Design	Infinity dining table	Porada
Cube Pro seat with integrate sound system	Easychair	Pink Cloud outdoor designer furniture	BURO 45





INDEX AND OFFICE PRODUCT DESIGN AWARDS

In cooperation of IIDA and judged by an international panel of industry leaders, The INDEX & Office Exhibition Product Design Awards honoured manufacturers and designers for excellence and innovation in product design for the residential and commercial office industries. The competition was open to INDEX and Office Exhibition 2013 exhibitors only.

THE WINNERS OF 2013 PRODUCT DESIGN AWARDS ARE:



BEST OF COMPETITION

Product: In_Motion
Manufacturer: GUIALMI
Designer: Rita Cruz

CASE GOODS AND FREESTANDING OFFICE FURNITURE

BEST OF CATEGORY

Product: Eleven

Manufacturer: **OFS Brands** Designer: **Daniel Korb**

HONORABLE MENTIONS

Product: Unicatum

Manufacturer: ANB art & design
Designer: Nadia Zaoui & Bernd Muller

Product: cWave

Manufacturer: Dieffebi S.p.A. Designer: Michael Burfo

FLOORING

HONORABLE MENTION

Product: Kährs Oak Trollaborg Manufacturer: Nordic Homeworx Designer: Kährs

Product: Avant Signature Flooring Manufacturer: Avant Enterprises Designer: Avant Enterprises

SEATING

BEST OF CATEGORY

Product: In_Motion
Manufacturer: GUIALMI
Designer: Rita Cruz

HONORABLE MENTIONS

Product: Clarity

Manufacturer: HNI International Designer: BMW Design Group

Product: Madrid

Manufacturer: **OFS Brands** Designer: **Daniel Korb**

TABLES

HONORABLE MENTIONS

Product: Optima Air

Manufacturer: DAS Business Furniture

Designer: Rob Jone



MIDDLE EAST INTERIOR DESIGN COMPETITION

Organised in cooperation with IIDA (the International Interior Design Association), The Middle East Interior Design Awards recognised and rewarded outstanding interior design/architecture projects in the Middle East and encouraged new ideas and techniques in the design and furnishing of interior spaces.

2013 PROJECT DESIGN AWARDS WINNERS ARE



BEST OF COMPETITION

Project: One GE Solution Offices

Design Firm: AK Design (Adel Al Mojil Consulting Engineers)

CORPORATE SPACE LARGE

BEST OF CATEGORY

Project: One GE Solution Offices

Design Firm: AK Design (Adel Al Mojil Consulting Engineers)

HONORABLE MENTION

Project: Waagner Biro Gulf Head Office Design Firm: Wanders Architects

CORPORATE SPACE SMALL

BEST OF CATEGORY

Project: **Prime Holdings**Design Firm: **Studio M**

CULTURAL/INSTITUTIONAL/EDUCATIONAL

BEST OF CATEGORY

Project: Women's Museum

Design Firm: Enrico Botta Architecture

HONORABLE MENTION

Project: Gurudwara Sikh Temple
Design Firm: Bishop Design LLC

HEALTHCARE

BEST OF CATEGORY

Project: Bayt Abdullah Children's Hospice

Design Firm: NBBJ

HOTELS

BEST OF CATEGORY

Project: Westin Abu Dhabi Golf Resort & Spa

Design Firm: The Gettys Group

HONORABLE MENTION

Project: Raffles Makkah Palace
Design Firm: AREEN HOSPITALITY

RESTAURANTS

BEST OF CATEGORY

Project: Slider Station

Design Firm: Bishop Design LLC

HONORABLE MENTION

Project: The Farm

Design Firm: Etcetera Living

RETAIL

BEST OF CATEGORY

Project: Bin Sina Pharmacies
Design Firm: Brand Creative

SPAS/FITNESS/WELLNESS CENTERS

BEST OF CATEGORY

Project: Ahasees Spa & Club at Grand Hyatt Dubai

Design Firm: HBA



STUDENT DESIGN CHALLENGE



The Student Design Challenge is an annual design competition hosted by ISG and Tasmena and featured at the INDEX International Design Exhibition in Dubai.

It places emphasis on socially responsible design and takes a research-design-build approach extending students beyond the classroom. For the first time this year, the Student Design Challenge was open to participants regionally.

"The Middle East Student Design Challenge at INDEX 201 has been bigger and better than anything we have ever done in previous years."

Alan McCready MBE, Managing Director – ISG



Czech-based glass manufacture and design company, Lasvit featured two lighting installations, INFINITY, by Lasvit lighting designer - Jitka Kamencova Skuhrava and FRACTALS by Lasvit lighting designer Katarina Kudejova Fulinova was on display at INDEX 2013.

"At INDEX 2013, clients and designers could experience our custom made glass art installations which was an important step in building confidence in Lasvit."

Jan Flidr, Sales Manager, Lasvit

THE COMPASSES CHOICE: BE CREATIVE – BE COMPASSES



BE COMPASSES was a unique opportunity to BE CREATIVE by expressing your ideas of design in a BRIEF INTERVIEW and/or by sketching your concepts on our flip chart or on our screen (by providing us with photos/renderings on a memory stick).

TOPICS COVERED

The interviews will cover, but are not limited to, the following topics:

Dynamic Design

Renew experiences through senses

Design Integration

From old single items to new extended integrated systems

Draw Smart Design

From Single to Community, objects reinvented for public use



BE PART OF THE INDEX INTERNATIONAL DESIGN EXHIBITION 2014 BOOK YOUR STAND TODAY

STAND RATES	
Space only	US\$4I5 / sqm
Space only – Central Boulevard	US\$435 / sqm
Upgraded Shell Scheme	US\$495 / sqm
Upgraded Shell Scheme – Central Boulevard	US\$520 / sqm

ENSURE YOUR PRESENCE AT INDEX 2014 BOOK YOUR STAND TODAY

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